



Quick Reference Guide

Creating an Overseas Patient Profile

There may be instances where a patient residing overseas requires non-emergency patient transport within Queensland for one reason or another. In these situations it's vital the patient's NEPT profile is created correctly and their pick and drop off address are entered correctly.

Overseas Address

- Commence typing the patients residential address into the 'Address' section. Choose the correct address from the populated drop down options.

* Address

916 E VAN BUREN

📍 916 East Van Buren Street Phoenix, AZ, USA

📍 916 East Van Buren Street Brownsville, TX, USA

📍 916 E Van Buren St Parking North 9th Street, Phoenix, AZ, USA

📍 916 East Van Buren Avenue Harlingen, TX, USA

📍 916 East Van Buren Eureka Springs, AR, USA

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- Below the 'Please review and correct any errors with this address in the fields below' banner, change the 'New patient state' from '-- None --' to 'QLD'.
- Review the remaining address details, and check they are correct.
- Tick the box once confirmed the patient's address fields are populated correctly.

* New patient address

916 East Van Buren Street, Phoenix, AZ, USA

Please review and correct any errors with this address in the fields below

New patient apartment

New patient building

New patient Location Name

* New patient street address

916 East Van Buren Street

* New patient suburb

Phoenix

New patient Local Government Area

Maricopa County

* New patient state

-- None --

ACT

NT

SA

NSW

QLD

TAS

VIC

WA

- Complete the remainder of the New Request for transport.

Note: QAS will not accept a request with an overseas address in the 'From' and 'To' location fields. Choose the 'Other (Different address to usual place of residence - e.g. one time pickup address)' option and enter the Qld address manually.

From location

* From

Facility/Nursing Home Private residence (Usual place of residence)

Other (Different address to usual place of residence - e.g. one time pickup address)

To location

* To

Facility/Nursing Home Private residence (Usual place of residence)

Other (Different address to usual place of residence - e.g. one time pickup address)