

Queensland Ambulance Service performance report

Our Performance

The Queensland Ambulance Service (QAS) serves over four million Queenslanders across our vast state of 1.77 million square kilometres. Our services are delivered from 291 ambulance response locations across Queensland.

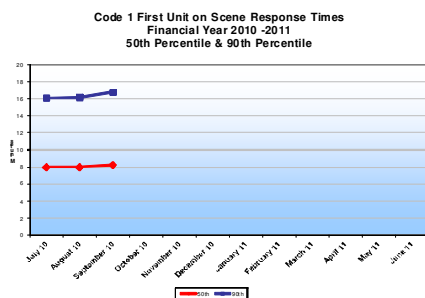
The QAS reports on the demand for ambulance services by counting the number of incidents we respond to, and assesses performance by measuring response times.

Performance Measurement

Ambulance Services across Australia report information on response times in the Commonwealth Government's Report on Government Services (ROGS). This means that Queensland's performance can be compared with other states.

The ROGS report measures how quickly 50% of ambulance vehicles are able to arrive on scene (this is called the 50th percentile), and again how quickly 90% of ambulance vehicles are able to arrive on scene (the 90th percentile) for a Code 1 (life threatening) emergency medical incidents.

Ambulance response times: 2010-2011 financial year



Queensland Government
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Current regional and statewide performance: 2010-2011 financial year

The QAS delivers operational services from seven regions across Queensland.

Operational performance and activity is reported at two levels; in each of the seven QAS regions and statewide.

Performance: code 1 response times – 1 July 2010 to 30 September 2010

Region	50th Percentile	90th Percentile
Northern Region	7.1	14.3
Central Region	7.6	19.7
South Western Region	7.4	19.7
North Coast Region	8.2	18.4
Brisbane Region	8.2	15.6
South Eastern Region	8.4	15.5
Far Northern Region	7.9	17.2
State	8.0	16.3

Source: QAS Case Information Reporting

Activity: Incidents – In the period 1 July 2010 to 30 September 2010, the Queensland Ambulance Service (QAS) responded to **197,782** incidents across Queensland. This includes Codes 1 – 4.

Region	FY Qtr 1
Northern Region	15,630
Central Region	15,987
South Western Region	12,422
North Coast Region	27,394
Brisbane Region	69,749
South Eastern Region	39,700
Far Northern Region	12,405
Aeromedical & Special Operations Response Team	519
State	197,782

Source: QAS Case Information Reporting



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