

## First Responders

Trained in advanced first aid, First Responders are dispatched to provide initial care to their local community, while the ambulance is en-route. For example, they might splint a patient's leg, or may initiate CPR on a patient who has suffered a cardiac arrest.

## Volunteer Drivers

Volunteer Drivers are generally available in remote areas to support single-officer and hospital-based stations, and contribute to increased resiliency and capability in the community. These volunteers drive the ambulance in an emergency, allowing the paramedic to focus primarily on treating their patient during transport to the hospital.

## Further information

For further information on our volunteer opportunities, visit [www.ambulance.qld.gov.au/volunteers.html](http://www.ambulance.qld.gov.au/volunteers.html) or contact **13 QGOV (13 74 68)**.



QAS operational staff with First Responders

## Help save a life – learn CPR!

Most cardiac arrests occur in the home and are witnessed by close family members or friends.

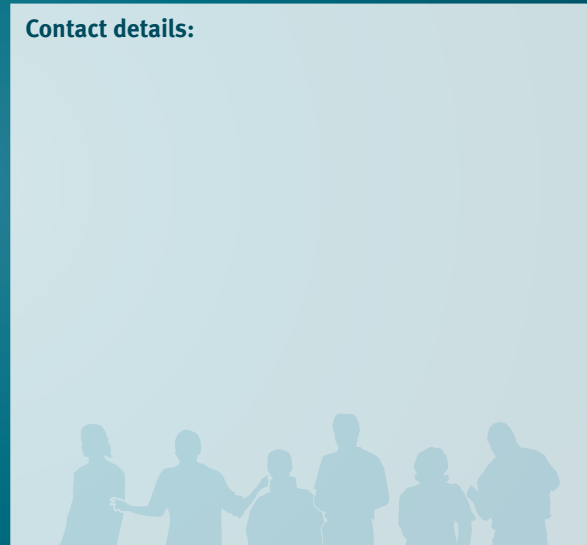
### Would you know what to do?

Every second counts in an emergency and early effective CPR is proven to help save lives.

A gold coin donation and 90 minutes of your time is all it takes to learn this life-saving skill.

Contact your **Local Ambulance Committee** for more information and to register your interest for our **CPR Awareness program**.

### Contact details:



*LACs building community resilience*

**Queensland Ambulance Service**  
[www.ambulance.qld.gov.au](http://www.ambulance.qld.gov.au)  
**13 QGOV (13 74 68)**

# Queensland Ambulance Service Volunteers



*An important partnership between  
 Queensland Ambulance Service and communities,  
 contributing to the safety and wellbeing of Queenslanders.*



## About Queensland Ambulance Service

Queensland Ambulance Service (QAS) is a modern, effective and dynamic organisation which aims to provide timely and quality ambulance services to meet the needs of the Queensland community.

Our highly regarded services include pre-hospital emergency medical care and ambulance response; non-emergency and inter-facility patient transport; community education such as CPR Awareness and first aid training; and planning and coordination for multi-casualty incidents and disasters.

Our frontline officers are supported by many vital behind-the-scenes roles, such as the personnel in our Operations Centres who answer Triple Zero (000) calls and dispatch ambulances.

Our systems, equipment and standards are first-class, but our greatest assets are our people – from volunteers giving up their time for the benefit of their community and QAS, to our highly trained clinicians who make a real difference to the lives of their patients.



*An Emergency Medical Dispatcher answering a Triple Zero (000) call*

## Volunteering for the QAS

More than 1600 volunteers provide generous support to our service in a variety of operational and support roles.

QAS places great importance on the value of our volunteers and their connection to the community.

We recognise volunteers bring with them a range of skills, knowledge and abilities; not to mention the time, effort and energy they put into supporting the ambulance service and building community resilience.

Whether you're looking for a hands-on volunteering role or prefer to volunteer behind the scenes, QAS has an opportunity for you.

- » **Non-operational roles**
  - » Local Ambulance Committee (LAC) members
- » **Operational roles, known as 'honorary positions' (based in locations determined by operational need)**
  - » Honorary Ambulance Officers
  - » First Responders
  - » Volunteer Drivers.



*An Advanced Care Paramedic treating a patient*

## Local Ambulance Committees

Most of our volunteers are **Local Ambulance Committee (LAC)** members, with about 145 active committees boasting more than 1300 members.

Attached to ambulance stations of all sizes and in many locations, LACs provide a direct link to the community.

From fundraising to purchase additional resources for paramedics, to raising awareness of ambulance services through community engagement, LACs are an important part of our service.

LACs also deliver vital community safety training sessions through the CPR Awareness program where community members learn CPR for a gold coin donation in just 90 minutes.



*An LAC member delivering a CPR Awareness session*

## Honorary Ambulance Officers

These volunteers are trained in advanced first aid and can provide initial first aid in response to requests for assistance. In addition, they may also be requested to provide first aid training in the community. Honorary Ambulance Officers are generally available in remote areas to support single-officer stations. QAS may provide further clinical training for these volunteers considering operational need.